

**PRESS INFORMATION BUREAU  
GOVERNMENT OF INDIA**

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**VIRTUAL CALL CENTRE OF NATIONAL COUNCIL FOR TEACHER  
EDUCATION (NCTE) LAUNCHED**

**New Delhi, April 6th, 2015**

The National Council for Teacher Education (NCTE), an autonomous organisation under the Ministry of Human Resource Development, Department of School Education and Literacy, Government of India has launched a Virtual Call Centre today. The Call Centre of NCTE was inaugurated by Shri Jan-e-Alam, Joint Secretary, Department of School Education and Literacy, Ministry of Human Resource Development, Government of India in the presence of Prof Santosh Panda, Chairperson, NCTE.

The Virtual Call Centre is aimed to provide a platform to all the stakeholders ie students, teachers and the general public to seek any clarification regarding working of the NCTE, application for the recognition of teacher education institutions, teacher education courses and any other issues including any complaints/grievances pertaining to NCTE. The Virtual Call Centre will operate from 9.00 AM to 6.00 PM every day. The caller can contact through a toll-free number 1800110039 and will be provided the available information with the Centre and if any information which is not available with them, the caller will be connected to the four Regional Offices of the NCTE functioning at Jaipur, Bangalore, Bhopal, and Bhubaneswar.

The launch of Virtual Call Centre will be another step on the part of Government of India to provide transparency in the governance and also speedy redressal of grievances. The NCTE is a regulatory body mandated to achieve planned and coordinated development of teacher education in the country and is duty bound for speedy redressal of grievances if any, arising out of its bonafde action. The toll free helpline will immensely help in achievement of these goals. The public can call on its **Toll Free No.1800110039**.

**DS/ NCTE Virtual Call Centre**